

Will I Receive Training?

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Yes, Comprehensive training is included with every Kaasen device to ensure you and your team feel fully confident and capable in its use.

As part of our commitment to your success, you can opt to go to a TruCryo regional training location or, for a minimal fee, have a TruCryo Certified Trainer come to your location. During your personalised training session, the trainer will provide thorough hands-on instruction for you and your team members that you would like trained to operate the equipment.

Our support doesn't end after initial training. TruCryo, together with our network of distributors, is committed to providing ongoing after-sales support to help you maximise the value of your Kaasen system. We regularly release updated training materials, including detailed online video tutorials that you can access anytime to refresh or expand your knowledge.

For those looking to take their expertise even further, advanced training programs are also available. These sessions are designed to deepen your understanding of localised cryotherapy techniques and broaden the range of treatments you can offer.

At TruCryo, we are dedicated to partnering with you every step of the way, ensuring that your experience with Kaasen remains positive, productive, and profitable for years to come.